



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 8, 2018

Mr. Bill Nicolle
Compliance Officer
Setra of North America
160 Base Road
Oriskany, NY 13424-0748

NEF-150MR
18V-327

Subject: Steering Drop Arm Failure

Dear Mr. Nicolle:

This letter serves to acknowledge Setra of North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SETRA/S407 CC/2017-2018
SETRA/S417 TC/2017-2018

Mfr's Report Date: May 17, 2018

NHTSA Campaign Number: 18V-327

Components:

STEERING

Potential Number of Units Affected: 8

Problem Description:

Setra of North America (Setra) is recalling certain 2017-2018 Setra S417 TC and S407 CC motorcoaches. The steering drop arm nut may loosen, possibly causing a loss of steering control.

Consequence:

A loss of steering control can increase the risk of a crash.

Remedy:

Setra will notify owners, and dealers will replace the steering drop arm and nut, free of charge. The recall is expected to begin July 16, 2018. Owners may contact Setra customer service at 1-800-241-2947. Setra's number for this recall is 46.40U10716A.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Setra's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement