

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 7, 2018

Mr. Garett Carolus
Keystone RV Company
P.O. Box 2000

NEF-150MR
18V-320

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Improperly Sealed LP Compartment

Dear Mr. Carolus:

Goshen, IN 46527

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/COUGAR/2019

Mfr's Report Date: May 16, 2018

NHTSA Campaign Number: 18V-320

Components:

EQUIPMENT: RECREATIONAL VEHICLE

Potential Number of Units Affected: 94

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2019 Keystone Cougar fifth-wheel trailers, models 28SGS and 27RLS. The propane compartment may not have been sealed properly during manufacturing, which if there were a propane leak, could allow the propane gas to seep into the living quarters.

Consequence:

A propane leak into the living area can increase the risk of injury or fire.

Remedy:

Keystone will notify owners, and dealers will seal the inside of the LP compartment along the floor line and side wall, free of charge. The recall is expected to begin July 9, 2018. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 18-321.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

We have received Keystone's proposed owner notification letter and have approved it for distribution.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

