



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 1, 2018

Mr. Dan Hoogenraad
Vice President
American Custom Golf Cars
15740 El Prado Rd
Chino, CA 91710

NEF-150JK
18V-317

Subject: Missing Rear Side Reflector/FMVSS 500

Dear Mr. Hoogenraad:

This letter serves to acknowledge American Custom Golf Cars's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ACG/MOKE/2016-2017

Mfr's Report Date: May 16, 2018

NHTSA Campaign Number: 18V-317

Components:

VISIBILITY

Potential Number of Units Affected: 72

Problem Description:

American Custom Golf Cars (ACG) is recalling certain 2016-2017 ACG Moke low speed vehicles. These vehicles may be missing the rear side red reflectors, reducing the vehicle's visibility to other drivers. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 500, "Low Speed Vehicles."

Consequence:

If the rear side red reflectors are missing, the vehicle may have reduced visibility to drivers, increasing the risk of a crash.

Remedy:

ACG will notify owners, and dealers will install a different reflector, free of charge. The recall is expected to begin in June 2018. Owners may contact ACG customer service at 1-909-597-2885. ACG's number for this recall is ACG-RC2018-02.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received ACG's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement