



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 31, 2018

Mr. Tim LaFon
Nova Bus
1000 Industriel Blvd.
Saint-Eustache J7R 5A5

NEF-150MR
18V-299

Subject: Brake Support Bolt may Break

Dear Mr. LaFon:

This letter serves to acknowledge Nova Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NOVA BUS/LFS/2015-2017
NOVA BUS/LFS ARTIC/2015-2017

Mfr's Report Date: May 7, 2018

NHTSA Campaign Number: 18V-299

Components:

SERVICE BRAKES, AIR:DISC:CALIPER

Potential Number of Units Affected: 1,058

Problem Description:

Nova Bus (Nova) is recalling certain 2015-2017 Nova LFS and LFS Artic transit buses, equipped with axles with radial air disk brakes. Surface roughness of a guide pin in the radial brake calipers may cause the brake carriage guide pin support bolt to break.

Consequence:

Breakage of the guide pin can cause loss of braking ability or loss of tire pressure, increasing the risk of a crash.

Remedy:

The remedy for this recall is still under development. The recall is expected to begin July 6, 2018. Owners may contact Nova customer service at 1-800-350-6682. Nova's number for this recall is CR4079.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please update your Defect Information report with your remedy plan as soon as it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement