

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 7, 2018

Mr. Brian Latouf Director, Field Product Investigations and Evaluations General Motors LLC 30001 Van Dyke - Mail Code 480-210-2V Warren, MI 48090-9055

Subject: Glass Not Fully Tempered/FMVSS 205

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

18V-252

#### Makes/Models/Model Years:

CHEVROLET/EQUINOX/2018

Mfr's Report Date: April 19, 2018

NHTSA Campaign Number: 18V-252

**Components:** 

STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

VISIBILITY

**Potential Number of Units Affected:** 379

## **Problem Description:**

General Motors LLC (GM) is recalling certain 2018 Chevrolet Equinox vehicles. The driver and front passenger door window glass may not be properly tempered. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 205, "Glazing Materials."

# **Consequence:**

If the glass is not tempered properly, and the window is broken, the glass can break into large pieces, increasing the risk of injury.

# Remedy:

GM will notify owners, and dealers will replace the glass in the front doors, free of charge. The recall is expected to begin May 11, 2018. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 18136.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received GM's proposed owner notification letter and have approved it for distribution.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

