

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 3, 2018

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677

Subject: Electric Auxiliary Water Pump Failure

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

BMW/550I/2011-2012

BMW/550I GRAN TURISMO/2010-2012

BMW/650I/2012

BMW/750I/2009-2012

BMW/750LI/2009-2012

BMW/760LI/2009-2012

BMW/ACTIVEHYBRID 7/2011-2012

BMW/X5/2010-2012

BMW/X5 M/2010-2012

BMW/X6/2008-2012

BMW/X6 ACTIVEHYBRID SAC/2010-2011

BMW/X6 M/2008-2012

MINI/COOPER S/2007-2012

MINI/COOPER S CLUBMAN/2008-2012

MINI/COOPER S CONVERTIBLE/2011-2012

MINI/COOPER S COUNTRYMAN/2011-2012

MINI/JCW/2007-2012

MINI/JCW CLUBMAN/2008-2012

MINI/JCW CONVERTIBLE/2011-2012

ROLLS-ROYCE/GHOST/2010-2012

Mfr's Report Date: April 23, 2018

NHTSA Campaign Number: 18V-248

## **Components:**

ENGINE AND ENGINE COOLING: ENGINE

ENGINE AND ENGINE COOLING: ENGINE: GASOLINE: TURBO-CHARGER

**Potential Number of Units Affected:** 47,806



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

18V-248

## **Problem Description:**

BMW of North America, LLC (BMW) is recalling certain 2011-2012 BMW 550i, 550i xDrive, 550i Gran Turismo, 550i Gran Turismo xDrive, 750i, 750i, 750i, 750i xDrive, 750Li xDrive, 760Li, X5 xDrive50i, X5 M, X6 xDrive50i, X6 M, ActiveHybrid7, MINI Cooper S Convertible, John Cooper Works (JCW) Convertible, Cooper S Countryman, Cooper S Countryman ALL4, Cooper S, JCW, Cooper S Clubman, JCW Clubman, Cooper S Roadster, JCW Roadster, Cooper S Coupe, JCW Coupe and Rolls-Royce Ghost, 2011 BMW X6 Hybrid and 2012 BMW 650i Coupe, 650i xDrive Coupe, 650i Convertible and 650i xDrive Convertible vehicles. The electric auxiliary water pump may fail and cause the circuit board to overheat.

# **Consequence:**

If the circuit board were to overheat, it can increase the risk of a fire.

### Remedy:

BMW will notify owners, and dealers will replace the electric auxiliary water pump, free of charge. Parts are not currently available. Owners will be notified of the recall beginning June 11, 2018, and will receive a second notification when remedy parts become available. Owners may contact BMW customer service at BMW 1-800-525-7417, MINI at 1-866-825-1525, or Rolls-Royce at 1-877-877-3735. Note: BMW recommends that owners park their vehicle outdoors until the recall remedy has been performed.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received BMW's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

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