



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 23, 2018

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SM
18V-229

Subject: Coolant Pump may Overheat or Short-Circuit

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A4/2013-2016
AUDI/A5/2013-2017
AUDI/A5 CABRIOLET/2013-2017
AUDI/A6/2012-2015
AUDI/Q5/2013-2017

Mfr's Report Date: April 11, 2018

NHTSA Campaign Number: 18V-229

Components:

ENGINE AND ENGINE COOLING:COOLING SYSTEM

Potential Number of Units Affected: 342,867

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2013-2017 Audi A5 Cabriolet, A5 Sedan and Audi Q5 vehicles, 2012-2015 Audi A6 vehicles and 2013-2016 Audi A4 Sedan and A4 allroad vehicles. These vehicles, equipped with 2.0l Turbo FSI engines, have an electric coolant pump that can either become blocked with debris from the cooling system causing it to overheat or can short-circuit from moisture within the pump.

Consequence:

A blocked pump or a short-circuited pump can increase the risk of a fire.

Remedy:

Audi will notify owners, and dealers will replace the pumps, free of charge. Parts are not currently available. Owners will be sent an initial notification beginning on June 11, 2018. A second notice will be mailed once remedy parts become available. Owners may contact Audi customer service at 1-800-253-2834. Audi's number's for this recall is 19N3/19N4. Note: This recall is in addition to the coolant pump software update applied as a remedy under recall 17V002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement