

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 16, 2018

Mr. Garett Carolus Keystone RV Company P.O. Box 2000 Goshen, IN 46527 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR 18V-217

Subject: Brake Wire may be Damaged and Short Circuit

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CROSSROADS/CRUISER/2018 CROSSROADS/VOLANTE/2018

Mfr's Report Date: April 5, 2018

NHTSA Campaign Number: 18V-217

Components:

SERVICE BRAKES, ELECTRIC

Potential Number of Units Affected: 876

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2018 Crossroads Cruiser and Volante recreational trailers. The brake wire may have been improperly attached to the spring assembly on the axles, allowing the wire to be damaged and short circuit.

Consequence:

Damage to the wire can cause a loss of trailer braking, lengthening the distance needed to stop the vehicle, increasing the risk of a crash. An electrical short of the brake wire can increase the risk of a fire.

Remedy:

Keystone will notify owners, and dealers will relocate the brake wiring as needed, free of charge. The recall is expected to begin June 4, 2018. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 18-316

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Keystone's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

