

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 3, 2018

Mr. Craig Cox Codes and Compliance Manager Newmar Corporation 355 N Delaware Street Nappanee, IN 46550 NEF-150MR 18V-198

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Power Steering Fluid Leak May Cause Fire

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

NEWMAR/DUTCH STAR/2011-2017 NEWMAR/MOUNTAIN AIRE/2011-2014 NEWMAR/VENTANA/2014-2017

Mfr's Report Date: March 27, 2018

NHTSA Campaign Number: 18V-198

## **Components:**

STEERING: HYDRAULIC POWER ASSIST: HOSE, PIPING, AND CONNECTIONS

**Potential Number of Units Affected:** 2,139

### **Problem Description:**

Newmar Corporation (Newmar) is recalling certain 2014-2017 Newmar Ventana, 2011-2017 Newmar Dutch Star, and 2011-2014 Newmar Mountain Aire vehicles, built on Freightliner XBR chassis and equipped with Cummins ISL engines. The power steering hose on the affected vehicles may be routed incorrectly, and, as a result, the hose may rub against the power stud on the starter motor, possibly causing electrical arcing and a power steering fluid leak.

#### **Consequence:**

If the power steering hose contacts the power stud causing a power steering fluid leak, additional steering effort may be needed increasing the risk of a crash or an electrical arc may occur, increasing the risk of a fire.

#### Remedy

Newmar will notify owners, and Freightliner dealers will reroute the power steering hose, free of charge. The recall is expected to begin May 25, 2018. Owners may contact Newmar customer service at 1-800-731-8300. Newmar's number for this recall is FL-762.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Since Freightliner/DTNA dealers will be performing the repairs, we assume that Newmar will not be filing quarterly reports for this campaign. Please let us know if that is not the case.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

