



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 21, 2018

Mr. Mike Becker  
Director of Corporate Compliance  
Forest River, Inc.  
2324 Century Drive  
Goshen, IN 46528

NEF-150MR  
18V-179

**Subject:** Power Steering Fluid Leak or Electrical Arcing

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

COACHMEN/CROSS COUNTRY/2013-2015  
COACHMEN/PATHFINDER/2013-2015  
FOREST RIVER/BERKSHIRE/2016-2017  
FOREST RIVER/CHARLESTON/2012-2017  
GLAVAL BUS/SYNERGY/2014-2015

**Mfr's Report Date:** March 19, 2018

**NHTSA Campaign Number:** 18V-179

**Components:**

STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS

**Potential Number of Units Affected:** 416

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2016-2017 Forest River Berkshire, 2012-2017 Forest River Charleston, 2013-2015 Coachmen Cross Country and Pathfinder, and 2014-2015 Glaval Synergy motorhomes built on Freightliner Custom Chassis Corporation (FCCC) chassis. The power steering hose on the affected vehicles may be routed incorrectly, and, as a result, the hose may rub against the power stud on the starter motor, possibly causing electrical arcing and a power steering fluid leak.

**Consequence:**

Electrical arcing in the presence of leaking power steering fluid can increase the risk of a fire.

**Remedy:**

Forest River will notify owners, and Freightliner dealers will reroute the power steering hose to provide proper clearance, free of charge. The recall is expected to begin May 15, 2018. Owners may contact DTNA customer service at 1-800-547-0712, Forest River customer service at 1-574-295-2117, Coachmen customer service at 1-574-825-8212, or Glaval customer service at 1-574-343-5167. Forest River's number for this recall is 51-0665.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement