



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 23, 2018

Mr. Greg Gunther
Mercedes-Benz USA, LLC.
13470 International Parkway
Jacksonville, FL 32218

NEF-150JK
18V-177

Subject: Rear Seat Belt May be Unable to be Latched

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/GLC300/2016-2018
MERCEDES BENZ/GLC350E/2018
MERCEDES BENZ/GLC43 AMG/2017-2018
MERCEDES BENZ/GLC63 AMG/2018

Mfr's Report Date: March 15, 2018

NHTSA Campaign Number: 18V-177

Components:

SEAT BELTS: REAR:BUCKLE ASSEMBLY
STRUCTURE:BODY:ROOF AND PILLARS

Potential Number of Units Affected: 121,861

Problem Description:

Mercedes Benz USA LLC (MBUSA) is recalling certain 2017-2018 GLC43 AMG, 2016-2018 GLC300 4Matic, 2016-2018 GLC300, 2018 GLC63 AMG 4Matic, and 2018 GLC350e 4Matic vehicles. The seat belt latch plates (the parts that insert into the buckles) for the outboard rear seats may retract into the interior paneling, preventing the occupants from being able to use the seat belts.

Consequence:

If the rear seat passengers cannot fasten their seat belts, they have an increased risk of injury in the event of a crash.

Remedy:

MBUSA will notify owners, and dealers will install a buffer to the c-pillar paneling, free of charge. The recall is expected to begin in May 2018. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement