

March 7, 2018

Mr. Todd Fronckowiak Assistant Director, Global Automotive Safety Compliance Ford Motor Company Fairlane Plaza South, Suite #500 330 Town Center Drive Dearborn, MI 48126-2738

Subject: Key Can Be Removed Without Being in Park/FMVSS 114

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: FORD/TAURUS/2017-2018

Mfr's Report Date: March 1, 2018

NHTSA Campaign Number: 18V-141

**Components:** ELECTRICAL SYSTEM:IGNITION POWER TRAIN:AUTOMATIC TRANSMISSION POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION INDICATION (PRNDL)

Potential Number of Units Affected: 2,100

## **Problem Description:**

Ford Motor Company (Ford) is recalling certain 2017-2018 Ford Taurus vehicles equipped with mechanical key ignition systems. The keys for these vehicles may be able to be removed from the ignition when transmission is not in the PARK position. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 114, "Theft Protection."

## **Consequence:**

If the key is removed from the ignition while the vehicle is not in the PARK position and the parking brake is not applied, the vehicle may roll away, increasing the risk of a crash.

## **Remedy:**

Ford will notify owners, and dealers will replace the shifter assembly, free of charge. The recall is expected to begin March 19, 2018. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 18C02.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150JK 18V-141

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

