

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 23, 2018

Mr. Wayne Gates Hyundai Motor America 10550 Talbert ave Fountain Valley, CA 92708 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK 18V-118

Subject: Steering Wheel May Detach from Steering Column

Dear Mr. Gates:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/SANTA FE/2018 HYUNDAI/SANTA FE SPORT/2018

Mfr's Report Date: February 17, 2018

NHTSA Campaign Number: 18V-118

Components:

STEERING: WHEEL AND HANDLE BAR

Potential Number of Units Affected: 43.941

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2018 Hyundai Santa Fe and Santa Fe Sport vehicles. The steering wheel assembly may break, possibly resulting in the steering wheel separating from the steering column while driving.

Consequence:

A steering wheel separation while driving can cause a loss of vehicle control and increase the risk of a crash.

Remedy:

Hyundai will notify owners, and dealers will check the production lot number of the steering wheel assembly, replacing it as necessary, free of charge. The recall is expected to begin March 16, 2018. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 173.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

