



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 21, 2018

Mr. Kurt Kurata
Senior Manager, Product Support and Compliance
Mitsubishi Motors North America, Inc.
6400 Katella Avenue
Cypress, CA 90630

NEF-150JK
18V-103

Subject: Wiper Link Can Corrode Due to Moisture Exposure

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI/OUTLANDER SPORT/2011-2016

Mfr's Report Date: February 9, 2018

NHTSA Campaign Number: 18V-103

Components:

VISIBILITY:WINDSHIELD WIPER/WASHER:LINKAGES

Potential Number of Units Affected: 158,651

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2011-2016 Outlander Sport vehicles. Water may enter between the hood and windshield and cause the front wiper link ball joint to corrode, possibly resulting in the wiper link separating and the wipers becoming inoperative.

Consequence:

Loss of wiper function can reduce visibility and increase the risk of a crash.

Remedy:

MMNA will notify owners, and dealers will replace the rod of the wiper link and the wiper motor crank arm, free of charge. The recall is expected to begin April 10, 2018. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-18-004.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement