



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 15, 2018

Ms. Pamela Tonglao
Counsel
PACCAR Incorporated
777 106th Ave NE
Bellevue, WA 98004

NEF-150MR
18V-092

Subject: Gear Display may not be Accurate/FMVSS 102, 101

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KENWORTH/T680/2017-2018
KENWORTH/T880/2017-2018
PETERBILT/567/2017-2018
PETERBILT/579/2017-2018

Mfr's Report Date: February 2, 2018

NHTSA Campaign Number: 18V-092

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL
POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION INDICATION (PRNDL)

Potential Number of Units Affected: 1,938

Problem Description:

PACCAR Incorporated (PACCAR) is recalling certain 2017-2018 Kenworth T680 and T880 trucks, and Peterbilt 567 and 579 trucks, all equipped with an automated Eaton UltraShift Plus or Eaton Advantage Transmission with right hand stalk shifter. The display that indicates which transmission gear the driver selected may display incorrectly. The display can indicate 'N' when the shifter is set into 'D' or 'R', and the as a result, the truck will not move. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 102, "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect," and number 101, "Control and Displays."

Consequence:

A truck that does not move as expected can increase the risk of a crash.

Remedy:

PACCAR will notify owners, and dealers will install a transmission software update, free of charge. The recall is expected to begin April 2, 2018. Owners may contact Kenworth customer service at 1-425-828-5000 or Peterbilt customer service at 1-940-591-4000. PACCAR's numbers for this recall is 18KWA and 118-A.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received PACCAR's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement