

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 1, 2018

Mr. Kurt Kurata Senior Manager, Product Support and Compliance Mitsubishi Motors North America, Inc. 6400 Katella Avenue Cypress, CA 90630

**Subject:** Sun Roof Glass may Detach from Assembly

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

MITSUBISHI/LANCER/2008-2010 MITSUBISHI/LANCER EVOLUTION/2009-2010 MITSUBISHI/LANCER SPORTBACK/2010 MITSUBISHI/OUTLANDER/2007-2010

Mfr's Report Date: January 26, 2018

NHTSA Campaign Number: 18V-071

**Components:** 

VISIBILITY:SUN ROOF ASSEMBLY

**Potential Number of Units Affected:** 56,641

# **Problem Description:**

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2007-2010 Outlander, 2008-2010 Lancer, 2009-2010 Lancer Evolution, and 2010 Lancer Sportback vehicles equipped with sunroofs. The sunroof glass may detach from the sunroof assembly, becoming a road hazard to other vehicles.

## **Consequence:**

If the sunroof glass detaches from the assembly while driving, it can become a road hazard, increasing the risk of a crash.

### Remedy:

MMNA will notify owners, and dealers will replace the sunroof glass assembly, free of charge. The recall is expected to begin March 27, 2018. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-18-003.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

18V-071

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide a total count of the reports that MMNA is aware of for sunroofs separating from their frames.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

