

U.S. Department of Transportation

National Highway Traffic Safety Administration

January 24, 2018

Mr. Kenneth Bush Department Manager, Government Relations Suzuki Motor of America, Inc. 3251 E. Imperial Highway Brea, CA 92821

Subject: Shifting with High RPMs may cause Chain to Break

Dear Mr. Bush:

This letter serves to acknowledge Suzuki Motor of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

18V-064

Makes/Models/Model Years:

SUZUKI/GSX-R1000/2017-2018

Mfr's Report Date: January 22, 2018

NHTSA Campaign Number: 18V-064

Components:

ENGINE AND ENGINE COOLING: ENGINE

Potential Number of Units Affected: 3,097

Problem Description:

Suzuki Motor of America, Inc. (Suzuki) is recalling certain 2017-2018 GSX-R1000, GSX-R1000A, GSX-R1000RA, and GSX-R1000RZA motorcycles. When upshifting between first and second gear, if the rider fails to engage second gear, a neutral condition will exist and may cause very high engine RPM. If the rider then shifts into second gear without disengaging the clutch, the motorcycle's chain may stretch or break.

Consequence:

If the drive chain breaks, the motorcycle will lose power, increasing the risk of a crash.

Remedy

Suzuki will notify owners, and dealers will replace the Engine Control Module (ECM), and inspect and replace the drive chain and sprockets, as necessary, free of charge. The recall is expected to begin in January 2018. Owners may contact Suzuki customer service at 1-714-572-1490. Suzuki's numbers for this recall are 2A76 to 2A81.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Suzuki's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

