



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 26, 2018

Mr. Dirk Steyn
VP of Engineering
E-One Incorporated
1601 SW 37th Ave.
Ocala, FL 34474

NEF-150MR
18V-057

Subject: Flat End Cap Failure Affecting Water Pressure

Dear Mr. Steyn:

This letter serves to acknowledge E-One Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

E-ONE/X-036/2001-2002
E-ONE/X-113/2001-2002

Mfr's Report Date: January 9, 2018

NHTSA Campaign Number: 18V-057

Components:

EQUIPMENT

Potential Number of Units Affected: 7

Problem Description:

E-One Incorporated (E-One) is recalling certain 2001-2002 E-One X-036 and X-113 emergency vehicles. The flat end caps on the fire pump manifold may fatigue over time and fail, allowing water to suddenly discharge or reducing the water pressure available for fighting fires.

Consequence:

Sudden discharge of water poses a risk of injury to firefighting personnel in close proximity, and partial or total loss of discharge pressure could place firefighting personnel or the public at an increased risk of injury.

Remedy:

E-One will notify owners, and dealers will inspect and replace the flat end cap with a domed end cap kit. Labor compensation will not be covered by E-One. The recall is expected to begin March 5, 2018. Owners may contact E-One customer service at 1-352-861-3612.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received E-One's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement