



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 11, 2018

Ms. Athena Hou  
Fujian Wanda Automobile Glass Industry C  
Fuyao Industrial Area I  
Fuqing 350301

NEF-150MR  
18E-107

**Subject:** Water May Enter Windshield Wire Harness

Dear Ms. Hou:

This letter serves to acknowledge Fujian Wanda Automobile Glass Industry C's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TOYOTA/HIGHLANDER/2014-2018  
WANDA/REPLACEMENT WINDSHIELD/9999

**Mfr's Report Date:** November 27, 2018

**NHTSA Campaign Number:** 18E-107

**Components:**

ELECTRICAL SYSTEM  
VISIBILITY:WINDSHIELD

**Potential Number of Units Affected:** 8,105

**Problem Description:**

Fujian Wanda Automobile Glass Industry (Wanda) is recalling certain aftermarket Replacement Windshields sold for use in 2014-2018 Toyota Highlander vehicles. The windshields have an attached wire harness that water may leak into, possibly causing damage to the vehicle's Engine Control Module (ECM).

**Consequence:**

The ECM damage may result in the engine stalling, increasing the risk of a crash.

**Remedy:**

Wanda will notify owners, and service centers will replace the windshields, and inspect the ECM for damage, having it replaced, as necessary, free of charge. The recall is expected to begin January 10, 2019. Owners may contact Wanda customer service at 1-864-281-2760.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

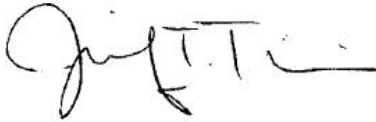
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement