



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 10, 2018

Mr. Addison Nakhiengchanh  
Operations Manager  
H&H Sports Protection  
6032 Triangle Drive  
Commerce, CA 90033

NEF-150SS  
18E-074

**Subject:** Helmet Straps may Come Loose/FMVSS 218

Dear Mr. Nakhiengchanh:

This letter serves to acknowledge H&H Sports Protection's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VCAN/V531/9999

**Mfr's Report Date:** August 1, 2018

**NHTSA Campaign Number:** 18E-074

**Components:**

EQUIPMENT:MOTORCYCLE:HELMETS

**Potential Number of Units Affected:** 4,314

**Problem Description:**

H&H Sports Protection (H&H Sports) is recalling certain VCAN V531 motorcycle helmets in sizes XS, S, M, L, XL, and XXL. The helmet straps may not be properly sewn and, as a result, the helmets may not stay secured to the rider's head in the event of a crash. Additionally, the labels have an incorrect manufacturer's name. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 218, "Motorcycle Helmets."

**Consequence:**

A helmet that does not remain secured to the rider's head will not adequately protect the wearer in the event of a crash, increasing the risk of injury.

**Remedy:**

The affected helmets were sold through Amazon. H&H Sports will notify the owners, and instruct them to return the helmets to Amazon. A complete refund of the purchase price and shipping costs will be provided free of charge. The recall is expected to begin in August 2018. Owners may contact Amazon customer service at 1-888-280-4331 or H&H Sports customer service at 1-626-444-0107 or by email at V531Recall@HHsportsprotection.com.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received H&H Sports' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (201) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement