



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 25, 2018

Mr. Robert Bolan  
Quality Process Manager  
Dorman Products, Inc.  
3400 East Walnut Street  
Colmar, PA 18915

NEF-150MR  
18E-037

**Subject:** Ball Stud Separation may Cause Loss of Steering

Dear Mr. Bolan:

This letter serves to acknowledge Dorman Products, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DORMAN/CONTROL ARM/9999

**Mfr's Report Date:** May 31, 2018

**NHTSA Campaign Number:** 18E-037

**Components:**

SUSPENSION:FRONT:CONTROL ARM

**Potential Number of Units Affected:** 4,025

**Problem Description:**

Dorman Products, Inc. (Dorman) is recalling certain Dorman control arms, part numbers 521-898, 521-897, CA14583 and CA14584. These control arms may have a ball stud that can pull through the steering knuckle causing a partial loss of steering.

**Consequence:**

Loss of steering ability can increase the risk of a crash.

**Remedy:**

Dorman will notify owners, and dealers will replace the ball stud with a new ball stud nut, free of charge. The recall is expected to begin July 25, 2018. Owners may contact Dorman customer service at 1-800-523-2492. Dorman's number for this recall is CA0518XXXX.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

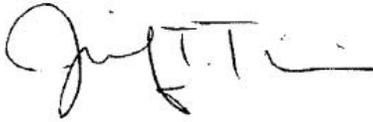
Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please provide a list of the known vehicle applications for these ball studs.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement