



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 19, 2018

Mr. Rase La Chapelle  
Fuel Helmets  
1819 Saint George Street  
Green Bay, WI 54302

NEF-150SS  
18E-036

**Subject:** Helmet may not Protect from Impact/FMVSS 218

Dear Mr. La Chapelle:

This letter serves to acknowledge Fuel Helmets's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FUEL HELMETS/SH-OF0016/9999  
FUEL HELMETS/SH-OF0017/9999

**Mfr's Report Date:** September 7, 2018

**NHTSA Campaign Number:** 18E-036

**Components:**

EQUIPMENT:MOTORCYCLE:HELMETS

**Potential Number of Units Affected:** 20,009

**Problem Description:**

Fuel Helmets (Fuel) is recalling certain Open Face helmets, part number SH-OF0016 in size Large and SH-OF0017 in size Extra Large. The affected helmets may not adequately protect the wearer's head in the event of an impact, and an object may penetrate the helmet. As such, these helmets fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 218, "Motorcycle Helmets."

**Consequence:**

A helmet that fails to meet the safety requirements can increase the risk of injury in the event of a crash.

**Remedy:**

Fuel Helmets will notify owners and replace the helmet, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Fuel customer service at 1-855-355-3835.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We note that Fuel's Noncompliance Information report does not state that the affected helmets are noncompliant. This lack of admittal has no force or effect in terms of Fuel's obligation to undertake and complete the recall and NHTSA does not agree with it.

Please be reminded of the following requirements:

The information in your report suggests that Fuel may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement