

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 1, 2018

Mr. Robert Bolan Quality Process Manager Dorman Products, Inc. 3400 East Walnut Street Colmar, PA 18915 NEF-150MR 18E-004

1200 New Jersey Avenue SE Washington, DC 20590

Subject: A/C Bypass Pulley Bracket may Crack and Fail

Dear Mr. Bolan:

This letter serves to acknowledge Dorman Products, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DORMAN/A/C BYPASS PULLEY BRACKET/9999 SOLUTIONS/A/C BYPASS PULLEY BRACKET/9999

Mfr's Report Date: January 16, 2018

NHTSA Campaign Number: 18E-004

Components:

EQUIPMENT: AIR CONDITIONER

Potential Number of Units Affected: 305

Problem Description:

Dorman Products, Inc. (Dorman) is recalling certain Dorman A/C Bypass Pulley Brackets, part number 34283, and Solutions A/C Bypass Pulley Brackets, part number 660-2001-1. These brackets may crack under certain loading conditions.

Consequence:

If the bracket cracks and fails, the vehicle may lose power steering assist, increasing the risk of a crash.

Remedy:

The remedy for this recall is still under development. The manufacturer has not yet provided a notification schedule. Owners may contact Dorman customer service at 1-800-523-2492.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please update your Defect Information report to include your remedy plan once it has been determined.

Please provide a list of the distributors and vehicle alterers that you sold these components to.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

