



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 2, 2018

Mr. Michael Noah  
Harmony Juvenile Products  
2450 Cohen Street  
Montreal, Quebec H4R2N6

NEF-150SM  
18C-001

**Subject:** Booster Seat Excessive Force/FMVSS 213

Dear Mr. Noah:

This letter serves to acknowledge Harmony Juvenile Products's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HARMONY/BIG BOOST DELUXE/9999

**Mfr's Report Date:** April 17, 2018

**NHTSA Campaign Number:** 18C-001

**Components:**

CHILD SEAT

**Potential Number of Units Affected:** 148,165

**Problem Description:**

Harmony Juvenile Products (Harmony) is recalling certain Harmony Big Boost Deluxe booster seats. In the event of a crash, the seat belt may cause excessive force to be applied to the restrained child's chest. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 213, "Child Restraint Systems."

**Consequence:**

Excessive chest force can increase the risk of injury.

**Remedy:**

The remedy for this recall is still under development. The manufacturer has not yet provided a notification schedule. Owners may contact Harmony customer service at 1-877-306-1001.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please update your recall filing to include your remedy plan once it has been determined. Be aware that if your remedy plan involves a modification to the owner's booster seat, the remedy must adequately reduce the force applied to the occupant's chest in a crash, be available quickly, be durable and be easy to install without the possibility that it may be installed incorrectly. If your remedy will involve refunding the owner for the seat or an exchange of the seat, the owner cannot incur any expenses in returning the seat to Harmony.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement