

Recall #: VZ

**OWNER REIMBURSEMENT PLAN
Suzuki Motor of America, Inc.**

If your vehicle is included in the recall and you have paid for a repair relating to breakage of the gear shift rear shaft, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers 2009-2013 Suzuki Grand Vitara vehicles equipped with a manual transmission. **To request reimbursement for a previous repair, contact your Suzuki Service Provider.**

Please note the following conditions for reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to suggested list price for parts, the Suzuki published flat rate time allowance for the repair, and the labor rate that an authorized Suzuki Service Provider in the same area would charge for the same repair.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki Motor of America, Inc.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes proof of ownership, a repair order, and proof of payment for the repair.