

Toyota Motor North America

Vehicle Safety & Compliance Liaison Office 6565 Headquarters Drive Plano, TX 75024

December 20, 2017

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Corporation ["TMC"] 1, Toyota-cho, Toyota-shi, Aichi 471-8571, Japan

Toyota Motor Manufacturing, Indiana, Inc. ["TMMI"] 4000 Tulip Tree Drive, Princeton, IN 47670-4000

Toyota Motor Manufacturing, Texas, Inc. ["TMMTX"] 1 Lone Star Pass, San Antonio, Texas 78264-3413

Toyota Motor Manufacturing de Baja California, S. de R. L. de C.V. ["TMMBC"] Carretera Tijuana Tecate Kilometro 143 y 144 Tijuana, Baja California C. P. 22550, Mexico

Affiliated U.S. Sales Company

Toyota Motor North America ["TMNA"] 6565 Headquarters Drive, Plano, TX 75024

2. <u>Identification of Involved Vehicles and Affected Components:</u>

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / 4Runner	2017-2018	TMC	July 11, 2017 through October 6, 2017
Toyota / Highlander	2018	TMMI	October 24, 2017 through October 26, 2017
Toyota / RAV4	2018	TMC	September 11, 2017 through September 15, 2017
Toyota / Sienna	2017	TMMI	October 12, 2017
Toyota / Tacoma	2017	TMMTX & TMMBC	July 11, 2017 through November 2, 2017
Toyota / Tundra	2017-2018	TMMTX	July 11, 2017 through November 4, 2017
Lexus / GX460	2018	TMC	August 9, 2017 through October 20, 2017

Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

3. <u>Total Number of Vehicles Involved:</u>

Total : 649

4. Percentage of Vehicles Estimated to Actually Experience Noncompliance:

100%

5. <u>Description of Noncompliance</u>:

Due to a software programming error in the accessory weight calculation during logistics processing, the subject vehicles received load carrying capacity modification labels with incorrect information. As a result, the subject vehicles do not meet the requirements of FMVSS No. 110, paragraphs S10.1 and S10.2. A vehicle which is loaded beyond its load carrying capacity may have an increased risk of a crash.

6. Test Results and Other Information:

Toyota received information from a vehicle processing center indicating vehicles had been equipped with load carrying capacity modification labels with incorrect information. A software error was found and corrected, and the beginning point of the error was determined. The affected processing period was found to be from September 7, 2017 to November 17, 2017. A VIN-specific review was conducted of vehicles and the installed labels processed during this period to determine if the software error resulted in a noncompliance. On December 14, 2017, Toyota decided that the subject vehicles do not meet the requirement of FMVSS No. 110 paragraphs S10.1 and S10.2.

7. <u>Description of Corrective Repair Action:</u>

A replacement load carrying capacity label and instructions will be mailed by first class mail to all known owners of the subject vehicles.

Reimbursement Plan for pre-notification remedies

As the owner notification letters will be mailed out well within the active period of the Toyota or Lexus New Vehicle Limited Warranty, all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's or Lexus's Warranty.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by mid-January, 2018. A copy of the draft owner notification letter(s) will be submitted as soon as available.

9. <u>Distributor/Dealer Notification Schedule</u>:

Notifications to distributors/dealers will be sent on December 20, 2017. Copies of dealer communications will be submitted as they are issued.

10. <u>Manufacturer's Campaign Number:</u>

Toyota: H0Z Lexus: HLF