

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: BMW: Updated Rental Procedure for the PCV Valve Heater and Blower Motor Wiring Recalls
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DCSnet Message
Reference



Subject: **BMW: Updated Rental Procedure for the PCV Valve Heater and Blower Motor Wiring Recalls**

As mentioned in the most recent Parts Matrix and Video, we are happy to announce that as of March 10, 2018, BMW is able to provide the necessary repair-related parts for those customers that are currently in rental cars awaiting Recall 17V-676 (Blower Motor Wiring) and Recall 17V-683 (Positive Crankcase Ventilation (PCV) Valve Heater) to be performed.

Centers who have customers in rental cars because of these two (2) recalls and had notified BMW through the proper channel (the rental request inbox) before March 10, 2018, you must perform the following:

- Make sure all the necessary forms that are needed by the Warranty department have been submitted to Recall.Rentalrequest@bmwna.com
- When applicable, as outlined SI B64 07 17, inspect the recalled vehicle to determine which "repair type" is necessary
- Send a "Recall" IDS ticket requesting all of the required part(s) for one or both of these recalls as applicable

Rentals forms sent to the "rental request inbox" on or after March 10, 2018 will be in the "next allocation" of parts for these recalls.

Going forward, for the:

Blower Motor Wiring Recall (B64 07 17)

When your center provides alternate transportation for this Recall repair:

- A center technician must perform an inspection of the wiring and resistor to determine which "repair type" is required to be performed.
- After confirming the "repair type" that is needed, within two (2) business days, please submit a VIN-specific email request to the Warranty department via Recall.Rentalrequest@bmwna.com with the necessary completed forms and specifically, the "repair type" that is needed must be stated.

And/or, for the:

PCV Valve Heater Recall (B11 16 17)

When your center provides alternate transportation for this Recall repair:

- Also within two (2) business days, please submit a VIN-specific email request to Warranty via Recall.Rentalrequest@bmwna.com with the necessary completed forms.

After receipt of the recall-related parts, your center will have ten (10) business days to bring the vehicle in for the repair(s), complete the repair(s), return the vehicle back to the client and claim the repair(s) through DCSnet.

BMW will stop reimbursing this car rental ten (10) business days after receipt of the part(s) by your center or five (5) business days after therepair/claim date, whichever one is earlier.

Please continue to review the latest Part Matrix information together with watching the Parts Matrix Video and updates to the existing Service Information bulletins on CenterNet to ensure that your center has and follows the most current information and procedures available.

Thank you and best regards,

Jim Goldsmith
Department Head, Warranty

Attachments:

No Attachments No Attachments

Recipients: BMW SAV (Light Trucks), CC-All
BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Service, All
BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Parts, All
BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Operations, All

