



RECREATIONAL VEHICLE
SAFETY RECALL NOTICE
 Safety Recall: US: 17V-626
 CAN: 2017-491
 Safety Advisory: 17-302
 October 13, 2017

SAFETY ADVISORY 17-302

«User_Name», «Title»
 «Name», «Dealer_»
 «EMAIL»

Dear «User_Name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Crossroads Cruiser Fifth Wheels and Volante Travel Trailers and Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that the vehicles in the recall population were manufactured with Propane detectors instead of a Propane/CO combo detector. Without a properly operated and functioning combined Propane/CO detector, the RV user(s) may not be alerted to the release of carbon monoxide in the RV from any source of combustion. Exposure to carbon monoxide may cause headaches, dizziness, or nausea. Excessive exposure may cause serious personal injury, unconsciousness, or death. The vehicles included in the recall are:

2018 Cruiser Fifth Wheels

Serial Number Range: J6320297 - J6320352

2018 Volante Travel Trailer and Fifth Wheels

Serial Number Range: J6360424 - J6360691

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»

-- Serial numbers with '**' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please log-in to Key Express for a copy of the Safety Advisory #17-302, which details how to remedy the situation and the proper reimbursement procedures. **After the CO detector is installed, please test it immediately to make certain it is functioning properly.**

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

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KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada