

WIC Article#: 2660

The brake booster water shield on about 646,000 of the above vehicles may have been incorrectly installed during completion of Safety Recall P14 (NHTSA 14V-154). An incorrectly installed brake booster water shield may be less effective in diverting water away from the brake booster, creating the possibility for corrosion and subsequent water intrusion of the brake booster. Water intrusion of the brake booster in a cold climate may lead to freezing and limit the braking ability of a vehicle. Limited braking ability can cause a vehicle crash without prior warning.

A digital photograph showing VIN and date recorded on brake booster and correctly installed water shield must be submitted with recall claim. The image must include the recorded VIN and date written on the booster.

For complete details please review the T59 Recall Dealer Service Instructions.

RA Claim Attachment Details

WIC 2156: (RA Claim Attachment Details)

Claim Attachments to RA and New Enhanced Feature - AT2 Message Code (Attachment Required)

Published 11/10/2011 02:31 PM | Updated 09/29/2017 04:28 PM | Answer ID 2156

Upon entering "RA" in the Authorization Number field in Claim Entry, a tab will appear to the right of the Message Code Summary tab. This tab will only appear when "RA" is entered in the Authorization Number field.

The attachment tab allows for repair/service documents to be attached, viewed and/or removed. To attach a document to a RA claim, select the Attachment tab>Browse>Choose file to select>Open>File Upload.

Note: The maximum size of each attachment cannot exceed 1MB. Allowed file types are:jpg, jpeg, xls, xlsx, tiff, bmp, png, pdf or 3gp. Maximum length of the file name should be less than or equal to 40 characters. Word documents or zip files are not permitted due to virus risks.

In September 2014 (phased launch by business center), a new feature was launched to enhance and improve the warranty claim efficiency process by providing dealers immediate feedback when supporting documents are required to be submitted into RA for corporate review. This enhancement is intended to reduce the back and forth communication between the Warranty Contact Center (WCC) and dealers improving cycle time.

Review the attached Warranty Bulletins D-11-58 (Rev. A) and D-14-22 for complete details.

FileAttachments

- [File Type pdf D-14-22 RA Enhancement and AT2.pdf](#) (352.19 KB)
- [File Type pdf D-11-58 RA Rev A.pdf](#) (478.1 KB)


Attachments:

K6856019_Shield I Sheet_1BF3.pdf - Adobe Acrobat Pro


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Brake booster water shield must be installed correctly in order to function properly.



1 Tab edges must be flush with edges of the brake booster.

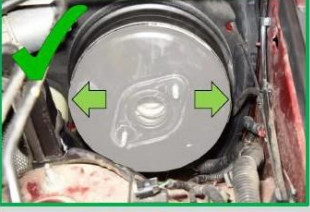


INCORRECT



CORRECT

0 Tabs must be positioned at three o'clock and nine o'clock positions with booster installed in vehicle.



CORRECT


Refer to the instructions in recall document T59 for further detail.

K6856020_Booster I Sheet_CB0E.pdf - Adobe Acrobat Pro


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Brake booster water shield must be seated correctly in order to function properly.






INCORRECT

Shield be fully seated on the booster in the direction shown (arrows), with the tabs clearly visible (circled).

Refer to the instructions in recall document T59 for further detail.



CORRECT