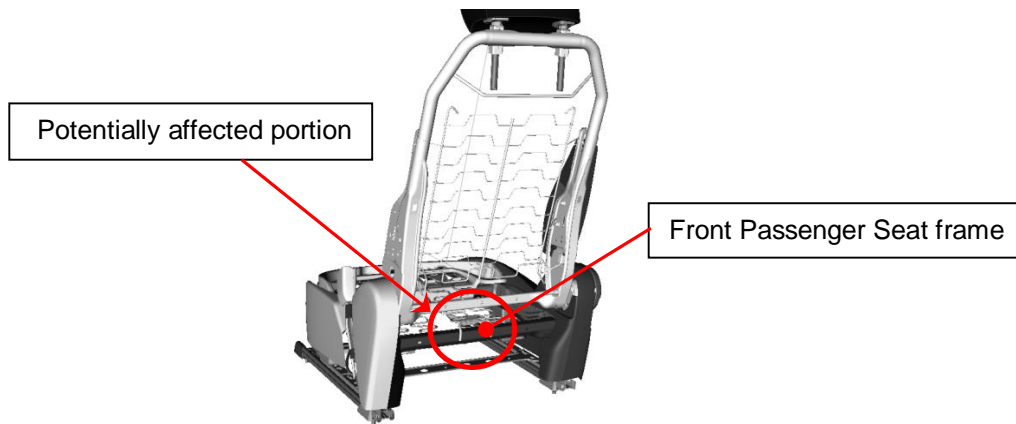


CONDITION OF CONCERN

On the front passenger seat, it is possible that excessive weld spatter might adhere on the seat frame during the manufacturing process. If there is excessive weld spatter on the seat frame and the passenger seat is occupied, the occupant classification sensor (OCS) wire harness may contact the weld spatter and become damaged over time. Eventually, the harness damage could cause a short-circuit. If a short-circuit occurs, multiple warning/indicator lights in the instrument cluster may illuminate and some vehicles may experience loss of power steering assist and deactivation of the air bags. This could increase a risk of crash and risk of injury in the event of a crash.



Dealers are instructed to inspect the front passenger seat frame and attach a protective felt pad when necessary. If the wire harness is damaged, repair the damaged portion using insulating tape. The inspection and repair must be performed on all subject vehicles at no charge to the vehicle owners.

Please refer the Repair Procedure document on MGSS for further details.

SUBJECT VEHICLES

| Model | VIN Range | Build Date Range |
|--------------|-------------------------------|---|
| 2016 Mazda6 | JM1 GJ1*5* G1 400009 – 463163 | From November 24, 2014 through December 9, 2015 |

The asterisk symbol “*” can be any letter or number.

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail beginning from XXXXX, 2017.

PARTS INFORMATION

| Description | Part number | Quantity | Remarks |
|--|-----------------|-------------|--|
| Felt pad | U009-88-0A9 52 | 1 | Necessary when only one pad is attached |
| Cushion Pad Tape | ZZT1-47-859 | 1 | As needed during repair procedure step #11 |
| Fastener | G032-68-865A00 | 1 | Necessary only when damaged during repair |
| Front Seat Cushion, RH (Cloth seat, w/o heater) | GMN3-88-11XA | 1 | Necessary only when the wire(s) is (are) stripped off. |
| Front Seat Cushion, RH (Cloth seat, w/ heater) | GMN4-88-11XA | 1 | |
| Front Seat Cushion, RH (Leather seat) | GMN7-88-11XA | 1 | |
| Front Seat Cushion, RH (Leatherette seat) | GNA1-88-11XA | 1 | |
| Front Seat Cushion, RH (Leatherette seat) | GNA2-88-11XA | 1 | |
| Campaign Label | 9999-95-065A-06 | 1=50 labels | Obtain in Mazda e-Store (no charge) |

WARRANTY CLAIM PROCESSING INFORMATION

Inspection for the number of pads only (2 pads exist)

| | Inspection of only |
|------------------------|--------------------|
| Process Number | AH037A |
| Symptom Code | 99 |
| Damage Code | 99 |
| Part Number Main Cause | 7777-SP-N41 |
| Quantity | 0 |
| Labor Operation Number | XXN87XCX |
| Labor Hours | 0.3 hrs. |

Inspection and Repair (only 1 pad exists)

| | Inspection and Pad Application Or Inspection, Pad Application and Repair with insulating tape |
|-----------------------------------|--|
| Process Number | AH037B |
| Symptom Code | 99 |
| Damage Code | 99 |
| Part Number Main Cause & Quantity | U009-88-0A9 52 & 1 pc |
| Related Parts Number & Quantity | G032-68-865 00 & 0 - 3 pcs (*1) ZZT1-47-859 & 1 pc |
| Labor Operation Number | XXN88XRX |
| Labor Hours | 0.3 hrs. (*2) |

(*1): The fastener can be reused if there is no damage. But if the fastener(s) is(are) damaged during repair, submit the quantity actually damaged (replaced) as related part.

(*2): The labor hours contains the cost of insulating tape purchased at dealers own expense.

| | Inspection, Pad Application and Seat Cushion Replacement |
|-----------------------------------|---|
| Process Number | AH037C |
| Symptom Code | 99 |
| Damage Code | 99 |
| Part Number Main Cause & Quantity | U009-88-0A9 52 & 1 pc |
| Related Parts Number & Quantity | ****-88-11X* & 1 pc (*1) |
| Labor Operation Number | XXN89XRX (*2) |
| Labor Hours | 1.1 hrs. |

(*1): Submit applicable part number of front seat cushion as related part.

(*2): Photo attachment required as part of seat cushion replacement Attachment ID – D40

RENTAL CAR INFORMATION

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less in order to allow the next customer the same experience.

Rental Car Warranty Claim Information

| | MCVP Vehicle Preferred | Rental Agency Vehicle |
|------------------------|---|--|
| Warranty Type Code | N/A MCVP does not require claim submission | A |
| Symptom Code | | 99 |
| Damage Code | | 99 |
| Part Number Main Cause | | 5555-15-17HR |
| Part Quantity | | 0 |
| Labor Operation Code | | MM024XRX |
| Labor Hours | | 0 |
| Sublet – Rental Car | | |
| Sublet Invoice Number | | Number from Rental Invoice or Dealer Purchase Order |
| Sublet Type Code | | Enter "Z9" (other) |
| Sublet Amount | | Up to \$30.00 per day for the number of days customer had rental car |
| Sublet Text | | Number of days rental car was supplied to customer |

Rental expenses exceeding the two-day limit will require prior DSM Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.