

## Defect Information Report

(Section 573.6)

**FL-745**

Date of Submission: **August, 24, 2017**

Manufacturer: Daimler Trucks North America LLC  
P.O. BOX 3849  
Portland, Oregon 97208

Type of Report:  Safety Defect  Non-Compliance

### Vehicle Information

Model Yr. Start: 2017 Model Yr. End: 2018  
Make: *Western Star*  
Model: 4900  
Production Dates: Begin: 11/18/2016  
End: 07/24/2017

### Descriptive Information:

Vehicles containing front springs with a lower capacity than specified.

Number potentially involved: 38 Estimated percentage of involve with defect: 100%

### Defect / Noncompliance Description

#### For this Defect/Noncompliance:

#### Describe the defect or noncompliance:

On the suspect vehicles, the specified front axle weight limit may be greater than that of the spring capacity.

#### If a noncompliance, provide the applicable FMVSS:

N/A

Check if this recall only affects products in certain geographic regions.

#### Describe the safety risk:

If the axle load exceeds the maximum weight capacity of the springs, there is increased risk of spring fatigue. Excessive spring fatigue may cause the front axle to separate from the vehicle leading to an increased risk of a crash.

If applicable, identify the manufacture of the defective or noncompliant component.

N/A

## Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:

Date	Fact of Event
August 2017	DTNA received report of vehicle with incorrect front springs and began an investigation
August 2017	DTNA decided to initiate a voluntary recall campaign

## Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

The front axle springs will be replaced on the affected vehicles. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

## Identify the Recall Schedule

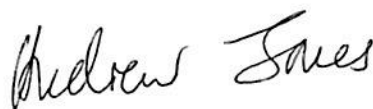
Describe the recall schedule for notifications:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Begin Date:	10/20/2017
Planned Dealer Notification End Date:	10/20/2017
Planned Owner Notification Begin Date:	10/20/2017
Planned Owner Notification End Date:	10/20/2017

Manufacture's identification code for this recall (if applicable): *FL-745*

DTNA Representative;



Andy Jones  
Manager  
Compliance and Regulatory Affairs