

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

Subject: Safety Recall Notification 24DF Mailed in Error

Dear Audi Owner,

In September, we sent you a recall notification for Safety Recall 24DF (Engine Control Module Software). Upon review our records we discovered the notification was mailed to you in error.

Your Audi, Vehicle Identification Number < VIN > is not included in Safety Recall 24DF and does not require the recall repair.

If you have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

We sincerely apologize for any inconvenience this matter may have caused you.

Sincerely,

Audi Customer Protection

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
+1 800 253 2834
www.audiusa.com

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.