



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: **17V-505**
CAN: **2017-396**

Safety Advisory: 17-296
August 18, 2017

SAFETY ADVISORY 17-296

«User_Name», «Title»
«Name», # «Dealer_»
«EMAIL»

Dear «User_Name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Crossroads Redwood and Cameo Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided the vehicles in this recall population may have a propane manifold under the kitchen slide that can come into contact with the main floor of the unit causing damage to the propane line. If the propane manifold comes into contact with the main floor when the slide room is retracted and/or during travel, there is an increased risk of damage to the manifold which may result in a propane leak leading to an increased risk of fire, personal injury and property damage. The vehicles included in the recall are:

2018 Redwood, Serial Number Range J9340030 – J9340127

2018 Cameo, Serial Number Range J9310005 – J9310026

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» «VIN4» «VIN5» «VIN6» «VIN7» «VIN8»

-- **Serial numbers with '*' have been retail sold** --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please log-in to Key Express for a copy of the Safety Advisory #17-296, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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