



August 24, 2017

Attention: Mazda Service and Parts Managers

Subject: Customers requesting Safety Recall 1317F - Takata Frontal Passenger Side Air Bag Inflator but the vehicle does not display on eMDCS Warranty Vehicle Inquiry.

The DAG has received over 200 calls this week for Inflator orders on vehicles that do not display recall 1317F at this time.

Due to the Takata class action settlement, owners of affected vehicles have received postcards advising them that their vehicle may be subject to a recall.

Affected vehicles **AT THIS TIME ONLY** include 2007-2012 Mazda CX-7 and CX-9, and 2009-2012 Mazda6 registered or ever registered in a **ZONE A** state, or, 2007-2009 Mazda CX-7 and CX-9, and 2009 Mazda6 registered or ever registered in a **ZONE B** state, and 2007-2008 Mazda CX-7 and CX-9 vehicles registered in **ZONE C** states. See below for state map or go to MGSS Home page and click on the Takata recalls link.

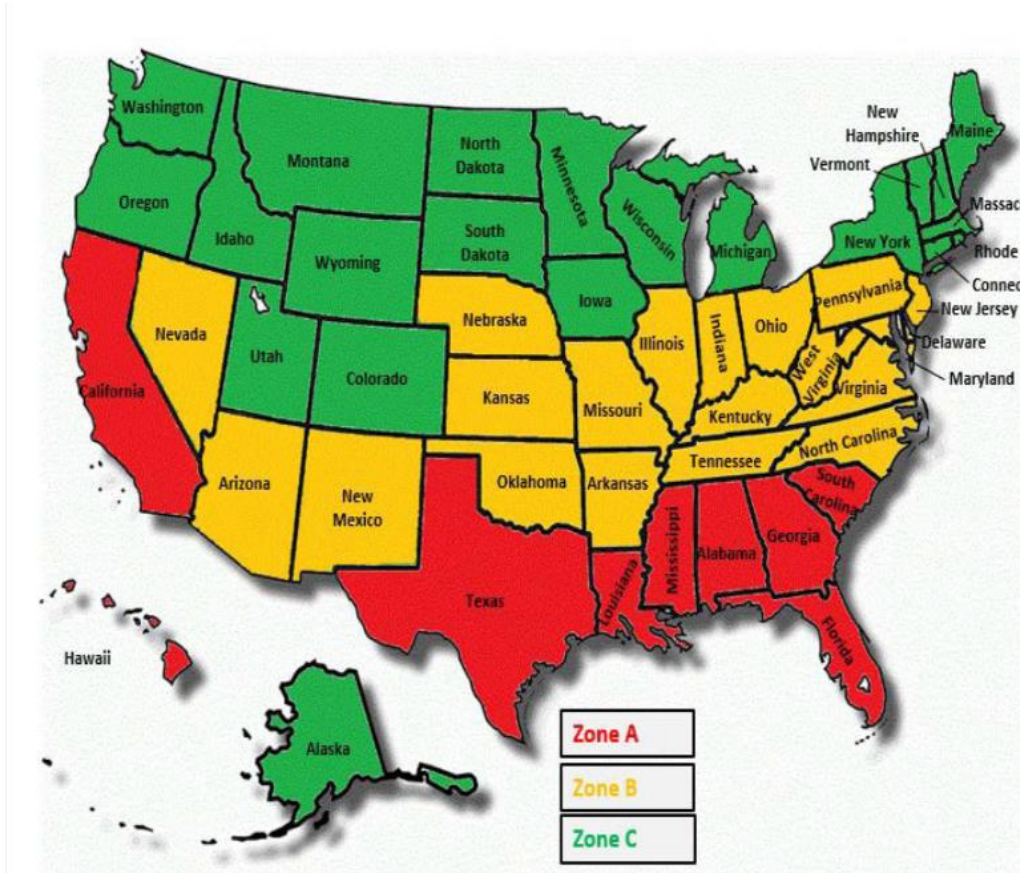
These vehicles will display either Open or Preliminary status in eMDCS.

Any model year 2013 and newer will **not** display recall 1317F, and any model year 2010-2012 will **not** display recall 1317F in **ZONE B**, and any model year 2009-2012 will **not** display 1317F in **ZONE C**.

Takata recalls are released in carefully planned stages based on the age of the vehicle and where the vehicle is located. Priority is given to the oldest vehicles and areas with high heat and humidity indexes. This has been carefully studied and outlined by NHTSA to balance the overall safety of all the customers with the parts availability of the repair.

If you have a customer demanding a repair for 1317F and the vehicle is not listed on eMDCS, do **not** call DAG for parts as the vehicle is currently not under this

recall. All recalled vehicles will show a status of Not Launched, Preliminary Notification, or Open. Please explain the information above to the customer and refer them to www.safercar.gov or <https://www.autoairbagsettlement.com/en> If there are any additional questions, contact CEC for their guidance as needed.



Recall 1317F will use these new replacement part numbers.

- CX-7 EGZ1-57-K80
- CX-9 TDY1-57-K80
- Mazda6 GSYL-57-K80

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

[Because Driving Matters, Safety Matters. Your safety is important to Mazda.](#)

Mazda Technical Services

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