## MAZDA DEALER EMAIL



October 2, 2017

Attention: Mazda Service and Parts Managers

Subject: Safety Recall 1317F - Takata Frontal Passenger Side Air Bag Inflator - UPDATE - Parts now available for the DIR2 Group of vehicles.

In August 2017, Mazda notified customers of their safety recall 1317F, which is a permanent remedy replacement of the passenger air bag inflator, superseding the interim Recall 0717A.

We are pleased to inform Mazda dealers that the permanent remedy inflators are now available to order via the "Mazda Special Restricted Parts Ordering - Recall and Technical Service Bulletin Parts" weblink found in the "Support" section in MX Connect. Customers in the DIR2 Group were notified by mail beginning this week (October 2<sup>nd</sup>, 2017). If you have a customer in your shop with an Open VIN under Recall 1317F please repair the vehicle.

- All remaining VINs currently in Preliminary Status will be opened and customers notified starting October 4, 2017. This is approximately 80,000 vehicles and covers vehicles in the DIR2 group formerly known as 0717A.
- As a reminder the DIR2 group is 2012 MY Zone A, 2009 MY Zone B, 2007-2008 MY CX-7, CX-9 Zone C
- Note: VIN's not displayed in Recall 1317F are contained in a different DIR group. Either they are a later model year, or the vehicle was previously repaired under Interim Recall 9516E.

Takata recalls are released in carefully planned stages based on the age of the vehicle and where the vehicle is located. Priority is given to the oldest vehicles and areas with high heat and humidity indexes. This has been carefully studied and outlined by NHTSA to balance the overall safety of all the customers with the parts availability of the repair.

If you have a customer demanding a repair for 1317F and the vehicle is not listed on eMDCS, do **not** call DAG for parts as the vehicle is currently not under this recall. All recalled vehicles will show a status of Not Launched, Preliminary

Notification, or Open. Please explain the information above to the customer and refer them to www.safercar.gov

If there are any additional questions, contact CEC for their guidance as needed.



Recall 1317F will use these new replacement part numbers.

- TDY1-57-K80 CX-9
- EGZ1-57-K80 CX-7
- GSYL-57-K80 Mazda6

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Because Driving Matters, Safety Matters. Your safety is important to Mazda.

Mazda Technical Services

