

DAIMLER

In the event of a crash, a wheelchair pocket track that does not meet the anchorage requirements may increase the risk of injury.

If applicable, identify the manufacture of the defective or noncompliant component.

N/A

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision.:

May 2016, a test of a new seat mounting system indicated that there may be an issue with the wheelchair pocket track anchorage. DTNA began a thorough investigation into the wheelchair pocket track mounting to determine if there was an issue with the anchorage. DTNA conducted 29 additional anchorage tests and extensive materials property testing during the investigation. DTNA was unable to identify a change in materials or design that would affect the wheelchair pocket track anchorage testing. In July 2017, out of an abundance of caution, DTNA decided to initiate a voluntary safety recall on certain Thomas Built Buses Saf-T-Liner C2 vehicles to address a potential issue with the wheelchair pocket track anchorage.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

Additional fasteners will be added to the wheelchair pocket track to reinforce the anchorage. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

Identify the Recall Schedule

Describe the recall schedule for notifications.:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Begin Date: 09/14/2017

Planned Dealer Notification End Date: 09/14/2017

Planned Owner Notification Begin Date: 09/14/2017

Planned Owner Notification End Date: 09/14/2017

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Manufacture's identification code for this recall (if applicable): *FL-743*

Manufactures Comments to NHTSA Staff

DTNA Representative;

A handwritten signature in black ink that reads "Andrew Jones". The signature is written in a cursive, slightly slanted style.

Andy Jones
Manager
Compliance and Regulatory Affairs