

## Defect Information Report

(Section 573.6)

**FL-742**

**Date of Submission:** *July 17, 2017*

**Manufacturer:** Daimler Trucks North America LLC  
P.O. BOX 3849  
Portland, Oregon 97208

**Type of Report:**     Safety Defect                       Non-Compliance

### Vehicle Information

**Model Yr. Start:**            2018                                      **Model Yr. End:** 2018

**Make:** *Freightliner, Western Star*

**Model:** *Cascadia, M2 Business Class, 114SD, 122SD, 4700, 5700*

**Production Dates:**    **Begin:** *05/22/2017*

**End:** *06/20/2017*

### Descriptive Information:

*Vehicles built with certain tow hooks within the above referenced dates.*

**Number potentially involved:** 2483    **Estimated percentage of involve with defect:** 2%

### Defect / Noncompliance Description

#### For this Defect/Noncompliance:

#### Describe the defect or noncompliance:

*Certain tow hooks used for recovery purposes may have been incorrectly manufactured resulting in the material strength being lower than required.*

#### If a noncompliance, provide the applicable FMVSS:

N/A

#### Describe the safety risk:

*If the tow hook fails during recovery operations, a sudden release of the vehicle without warning could result in property damage or personal injury.*

If applicable, identify the manufacture of the defective or noncompliant component.

*Grede (American Axle)*

## Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:

*June 2017 DTNA received reports of two tow hook failures and began an investigation. July 2017 DTNA decided to conduct a voluntary safety campaign to recall affected vehicles.*

## Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

*The suspect vehicles tow hooks will be inspected for a certain manufacture date code and replaced if needed. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.*

## Identify the Recall Schedule

Describe the recall schedule for notifications:

*Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.*

Planned Dealer Notification Begin Date: 09/14/2017

Planned Dealer Notification End Date: 09/14/2017

Planned Owner Notification Begin Date: 09/14/2017

Planned Owner Notification End Date: 09/14/2017

Manufacture's identification code for this recall (if applicable): FL-742

DTNA Representative;



Andy Jones  
Manager  
Compliance and Regulatory Affairs