## **DEFECT INFORMATION REPORT**

573.6(c)(1)

Name of manufacturer:

Honda Manufacturing of Indiana, LLC

Honda of America Mfg. Inc. Honda of Canada Mfg.

Manufacturer's agent:

John Turley

American Honda Motor Co., Inc.

1919 Torrance Blvd.

Torrance, CA 90501-2746

573.6(c)(2)

Identification of potentially affected vehicles:

Make/Model	Description	VIN Range/Dates of Manufacture
Honda CR-V 2WD	Certain 2017 model year	5J6RW1H91HL000026 - 5J6RW1H90HL016864 11/10/2016 - 6/29/2017
		5J6RW5H38HL000141 - 5J6RW5H33HL005179 12/5/2016 - 5/25/2017
		2HKRW1H80HH500020 - 2HKRW1H90HH517649 12/5/2016 – 6/7/2017
		2HKRW5H39HH401207 - 2HKRW5H35HH402886 4/6/2017 — 6/14/2017
		7FARW1H53HE005755 - 7FARW1H89HE017807 4/19/2017 — 6/15/2017
		7FARW5H38HE007300 - 7FARW5H35HE008985 5/26/2017 — 6/21/2017
		5J6RW1H83HL002352 - 5J6RW1H52HL002557 12/6/2016 – 12/8/2016
Honda CR-V AWD	Certain 2017 model year	5J6RW2H91HL000534 - 5J6RW2H53HL056648 11/10/2016 – 6/30/2017
		5J6RW6H31HL000083 - 5J6RW6H39HL004866 12/5/2016 – 5/25/2017
		2HKRW2H93HH600014 - 2HKRW2H83HH655621 12/1/2016 – 6/30/2017
		2HKRW6H35HH200068 - 2HKRW6H39HH215432 12/12/2016 - 6/20/2017
		5J6RW2H82HL005619 - 5J6RW2H87HL005969 12/8/2016 – 12/9/2016

REVIEWED BY:
JOHN TURLET
JULY 13. 2017
Apolituley

573.6(c)(2)(iv)

# Identification of affected component:

Component: Pipe, Fuel Feed Part no.: 17700-TLA-A01

Country of Origin: USA

Manufacturer: Sanoh America, Inc.

Contact Name Jeff Hook

Address: 1849 Industrial Drive P.O. Box 1626

Findlay, OH 45839-1626

Telephone No.: 419-425-7481

573.6(c)(3)

Total number of potentially affected vehicles: 24,127

573.6(c)(4)

Percentage of affected vehicles that contain the defect: Unknown

#### Description of the basis for the determination of the recall population:

The recall population was determined based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

573.6(c)(5)

#### **Defect description:**

During manufacturing, the supplier may have used an incorrect die to create the end form on the fuel feed pipe, which is needed to secure the connection to the fuel feed hose. If the end form was not manufactured correctly, the feed pipe and the feed hose may not be completely connected or may disconnect once the fuel lines become pressurized, resulting in a fuel leak. A fuel leak can cause the engine to stall, increasing the risk of a crash, or if there is a fuel leak in the presence of an ignition source, an increased risk of a fire.

573.6(c)(6)

**Chronology:** 

May 1, 2017 Honda received the first field report of a fuel leak.

May to July, 2017

The failed parts were returned to Honda and an investigation was conducted with the supplier. Manufacturing records revealed that

during certain production shifts, an improper die was used to create

the end form on the fuel feed pipe.

July 11, 2017 Honda made the determination that a defect related to motor vehicle

safety exists and decided to conduct a safety recall.

As of July 11, 2017, Honda has received seven warranty claims, four field reports, and no reports of injuries, crashes, or fires related to this issue.

573.6(c)(8)(i)

## Program for remedying the defect:

Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to a Honda automobile dealer. The dealer will replace the fuel feed pipe and associated single-use retainers, free of charge.

573.6(c)(8)(ii)

The estimated date to start notification to dealers: July 14, 2017
The estimated date to start notifications to owners: August 25, 2017

573.6(c)(9)

## Representative copies of all notices, bulletins and other communications:

A copy of the dealer service bulletin, the final customer notification letter and other dealer communication will be submitted to your office as soon as possible.

573.6(c)(10)

## Proposed owner notification letter submission:

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

Manufacturer's campaign number: KH1