

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Update 7/24/17 on Parts Inventory of K5X Worldwide Recall
Date: Monday, July 24, 2017 12:29:18 PM

Publish Date: July 24, 2017
From: Motorcycles
Expiration Date: September 30, 2017

DCSnet Message
Important



Subject: **Update 7/24/17 on Parts Inventory of K5X Worldwide Recall**

Status of Bushing 31 42 8 396 077:

- At this time availability of Bushing - Part Number 31 42 8 396 077 is extremely limited but slowly improving. The previously announced weekly maximum of 10 parts per dealer has been canceled.
- If you need to order additional stock, place a regular stock order and your order will be filled in the order it was received as inventory arrives. Please note that orders may go on backorder before being filled.
- You should have received an additional shipment of 10 pieces last week. These were automatically shipped to you under PO# SI3100117B.
- We will be keeping a limited amount of safety stock for urgent cases only. Please remember customer bikes take priority over stock bikes. If you are in the need of additional parts; escalated parts issues will be evaluated in the following priority:
 1. Disabled customer bike
 2. Escalated customer complaint
 3. Immediately sales delivery with customer

To receive parts that are for urgent cases send an email, with VIN number, & Customer name and details of the situation to motorradftersales@bmwna.com.

Status of Other Relevant Parts:

- In regards to Stanchion – Part Number 31 42 8 566 596 sufficient inventory has been received and the ordering limitation of 10 per week has been removed. Please order as needed.
- Due to a shortage of Part Number 31 42 7 684 743 (hex nut M10 X 1,25-ZNS3) it is also permissible to reuse the existing hex nuts if reinstalled with Loctite (2701). New hex nuts are in transits to the RDC and will arrive shortly.

Attachments:
No Attachments No Attachments

Recipients: BMW Motorcycles, CC-MotorcycleMailingList
BMW Motorcycles, All Offerings, All Regions, All Areas, All Departments, All Personnel

