

To all this may concern or apply,

You are receiving this email as a previously requested courtesy from the MOPAR Fleet Service & Parts Group.

If you feel you have received this email in error or no longer wish to receive these courtesy recall notifications please reply to the sender.

Attached to this document is the interim owner letter file for **Safety Recall T36/NHTSA 17V-435 - Alternator Diode Thermal Fatigue;**

**Models: 2011-2014 model year (LC) Dodge Challenger, (LD) Dodge Charger, (LX) Chrysler 300, (WD) Dodge Durango  
2012-2014 model year (WK) Jeep Grand Cherokee**

**\*Important Notes:**

- *This recall applies only to vehicles equipped with electro-hydraulic power steering (sales code EHPS) and a 3.6L engine (Sales Code ERB) or 5.7L engine (Sales Code EZH or ECZ) and a 160 Amp alternator (Sales Code BAB) or 180 Amp alternator (Sales Code BAD) or 220 Amp alternator (Sales Code BAJ).*
- *Parts to remedy this condition are not currently available. We are making every effort to obtain parts as quickly as possible.*
- *Vehicles that were previously effected and repaired under the recall S68 are not affected by this recall.*
- *This notification will be updated and resent to you once timing of final owner letters and parts availability are established.*
- [The dealer notification was released to DealerCONNECT on August 24<sup>th</sup> 2017.](#)
- [The owner letters are scheduled to be mailed out on the week of August 28<sup>th</sup> 2017.](#)

**To find out if you have any effected vehicles please follow the directions below:**

**\*VERY IMPORTANT NOTE:**

The VIN#s of the affected vehicles may not yet be loaded into the FCA recall inquiry system at the time of this notice was received.

It is highly recommended that you do not perform any vehicle/VIN# related inquiries in regards to this or any FCA recall until or after **the dealer notification release date.**

**\*The process to retrieve and view recall vehicle information for your FCA vehicles is available through the FCA Fleet Operations website:**

- 1) Go to the FCA Fleet website; [www.fcausfleet.com](http://www.fcausfleet.com)
- 2) On the upper right side of the home screen click on "Shopping Tools"
- 3) A drop down box will appear, Click on "RECALL VIN LOOKUP"
- 4) Click on "GO TO FCA FLEET RECAL INQUIRY TOOL" **\*Note: At this point you will need to log on with your previously assigned SID and password.**

5) Once logged in it will open a new page; "[Recall - Rapid Response Inquiry](#)", click on "1. Search by Vehicle List" and upload your formatted in text (.txt) VIN list file.

6) **\*NOTE:** If you are unfamiliar with or would like more information on this process please toggle back to FCA Fleet Website Recall Information page and click on "[Learn More about the FCA Fleet Recall Process](#)".