

To all this may concern or apply,

You are receiving this email as a previously requested courtesy from the MOPAR Fleet Service & Parts Group.

If you feel you have received this email in error or no longer wish to receive these courtesy recall notifications please reply to the sender.

Attached to this document is the combined dealer service instructions and owner letter file for **Safety Recall T47 / NHTSA 17V-432 - Steering Wheel Wiring;**

**Models: 2011-2015 (JC) Dodge Journey**

**\*Important Notes:**

- *This recall applies only to the above vehicles built from October 14, 2010 through April 20, 2015 (MDH 101410 through 042023).*
- *Replacement of the steering wheel wiring harness may not be required, inspect the steering wheel wire harness, repair as directed and only replace the wiring harness if found damaged.*
- The dealer notification was released to DealerCONNECT on August 24<sup>th</sup> 2017.
- The owner letters are scheduled to be mailed out on the week of August 28<sup>th</sup> 2017.

**To find out if you have any effected vehicles please follow the directions below:**

**\*VERY IMPORTANT NOTE:**

The VIN#s of the affected vehicles may not yet be loaded into the FCA recall inquiry system at the time of this notice was received.

It is highly recommended that you do not perform any vehicle/VIN# related inquiries in regards to this or any FCA recall until or after **the dealer notification release date.**

**\*The process to retrieve and view recall vehicle information for your FCA vehicles is available through the FCA Fleet Operations website:**

- 1) Go to the FCA Fleet website; [www.fcausfleet.com](http://www.fcausfleet.com)
- 2) On the upper right side of the home screen click on "Shopping Tools"
- 3) A drop down box will appear, Click on "RECALL VIN LOOKUP"
- 4) Click on "GO TO FCA FLEET RECAL INQUIRY TOOL" **\*Note: At this point you will need to log on with your previously assigned SID and password.**
- 5) Once logged in it will open a new page; "Recall - Rapid Response Inquiry", click on "1. Search by Vehicle List" and upload your formatted in text (.txt) VIN list file.
- 6) **\*NOTE:** If you are unfamiliar with or would like more information on this process please toggle back to FCA Fleet Website Recall Information page and click on "**Learn More about the FCA Fleet Recall Process**".