

September 25th, 2017

Attention: Mazda General Managers, Parts and Service Managers

Subject: Mazda3 Parts Update - 2014-2017 Mazda3 and 2014-2015 Mazda6 Mechanical Rear Parking Brake Sticking Concern Safety Recall 1217F

Parts Availability Notification Update:

Mazda recently shipped a quantity of Mazda3 calipers to all dealers for already-registered CPO vehicles and new inventory as well as any downed customer vehicles.

Currently MNAO does not have a sufficient supply of Mazda3 calipers to repair vehicles that are intended for CPO sale. Boot kits and additional calipers are expected to arrive the week of October 8th to PDC's.

If you have a customer vehicle that is currently down because of a failed caliper, please contact MNAO Warranty at warrantydept@mazdausa.com with the VIN and dealer code and we will work with DAG to order a Mazda3 caliper for you immediately. Please do not contact DAG as they are unable to process caliper orders at this time.

As soon as parts are available to fulfill additional CPO intended inventory, MNAO warranty will work with DAG to place orders from the e-mails that have been received from the Dealer Support E-Mail sent September 6, 2017.

Affected Mazda3 Part Numbers are: BJY7-26-61X (R) and BJY7-26-61X (L)

Thank you,

Mazda Technical Services

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