



**September 21, 2017**

**Attention: All Mazda Dealership General Managers, Service and Parts Managers**

**SUBJECT: 2004 RX-8 Front Lower Arm Ball Joint Safety Recall 1117E - Incorrect Customer Notification**

Due to an error in processing the affected VIN list of recall 1117E affected vehicles, approximately 1,926 Mazda RX-8 vehicles produced after May 7, 2004 were mistakenly included in the recall and customers were mailed the owner notification letter. A letter clarifying the error will be mailed to all of the affected customers by the first week of October 2017.

All vehicles produced after May 7, 2004 already have the correct lower arm ball joints, and are not subject to recall 1117E and do not require the 1117E recall repair.

If you have a customer with a letter for recall 1117E and the vehicle is not listed in eMDCS and the production date of the car is after May 7, 2004, please explain to them that their vehicle already contains the correct lower arm ball joints and are not subject to recall 1117E and does not require the 1117E recall repair.

The original production date has not changed and only certain 2004 RX-8 vehicles produced from April 10, 2003 through May 7, 2004 are included in this recall.

**Important Note:**

The vehicles included in the mailing are still subject to recall 1017E (NHTSA Campaign Nos. 17V-354 and 16V-793) - Fuel Leak at Fuel Pump Discharge Pipe and Fuel Leak at Fuel Pump Rings. If this recall is in an Open status in eMDCS, please make sure recall 1017E is completed by assisting the customer in making an appointment.

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

**Because Driving Matters, Safety Matters. Your safety is important to Mazda.**

Sincerely,

Sincerely,

Paul Woolley

Senior Manager, Warranty Operations

Mazda North American Operations

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