



**Keystone RV  
Company**

**RECREATIONAL VEHICLE**

**SAFETY RECALL NOTICE**

Safety Recall: US: 17V-316

CAN: 2017-262

Safety Advisory: 17-287

May 17, 2017

**SAFETY ADVISORY 17-287**

«User\_Name», «Title»

«Name», «Dealer\_»

«EMAIL»

Dear «User\_Name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017-2018 Keystone Raptor Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for this recall***

It has been decided the vehicles in this recall population may have been manufactured with tires that may come into contact with the outriggers. The tires and outriggers touching during travel may lead to an increased risk of loss of control and vehicle crash. The vehicles included in the recall are:

**2017 Keystone Raptor, Model 428SP      Serial Number Range: HR800502 – HR800744**

**2018 Keystone Raptor, Model 428SP      Serial Number Range: JR800000 – JR800076**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2»

-- Serial numbers with '\*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please log-in to Key Express for a copy of the Safety Advisory #17-287, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler

Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

**PO Box 2000 – Goshen, IN 46527-2000  
Phone: (574) 535-2100 – Fax: (574) 535-2199  
www.keystonerv.com**