

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: F54 - MINI Clubman IRAP programming
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DCSnet Message
Urgent



Subject: **F54 - MINI Clubman IRAP programming**

Attention: MINI Service & Sales Managers,

Situation:

It has come to the attention of the IRAP team that some dealers are experiencing delays in the IRAP process for **SI M63 02 17**.

In order to expedite the process and reduce delays, please ensure that the every vehicle has been programmed to F056-17-03-505 and it is connected to IRAP.

The turnaround time for these cases is approximate 5 minutes once we begin working on it. Please note that we have sufficient resources to handle the current case load but we need your cooperation in order to expedite the process and minimize any delays.

Upon analysis, some of the reasons for delays could be avoided with your help:

- Vehicles have not been programmed to F056-17-03-505. This **WILL** delay the case because it must first be programmed by the dealer.
- Vehicles have not been setup for IRAP. Majority of cases we receive do not have a vehicle setup for IRAP. This **WILL** delay the case. Please review SI M09 01 16 for information on how to setup a vehicle for IRAP.
- A high number of incorrect vehicles have been submitted for IRAP. This **WILL** delay all cases! As per the previous DCS message and SI M63 02 17, only **SOLD** vehicles held up by the delivery stop are to be repaired at this time. We are receiving a high volume of cases in which vehicles are sitting on the dealer lot unsold and/or vehicles are already delivered to customers. These vehicles are not to be setup for IRAP now. Please make priority for **SOLD** vehicles only.

I would like to stress to all Service personnel involved with this F54 Mini Clubman Delivery Stop to review and familiarize with the DCS message documentation released last week including the SI M6302 17 prior to beginning work on any of these vehicles.

Your assistance with this will make a smoother and more efficient process for all. We kindly ask that you abide by them.

Sincerely yours,

BMW Group

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Attachments:

No Attachments No Attachments

Recipients: MINI Passenger Cars, Service, All Regions, All Areas, Service, All
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