

		LiquidSpring™ LLC 4899 E 400 SOUTH LAFAYETTE, IN 47905 PH: 765-474-7816, FAX: 765-474-7826 www.liquidspring.com
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Important Safety Recall

NHTSA Recall Number: 17X-XXX

Date: February 24, 2017

Subject: Rear Brake Banjo Bolt Safety Recall Notice

Dear LiquidSpring Suspension Owner,

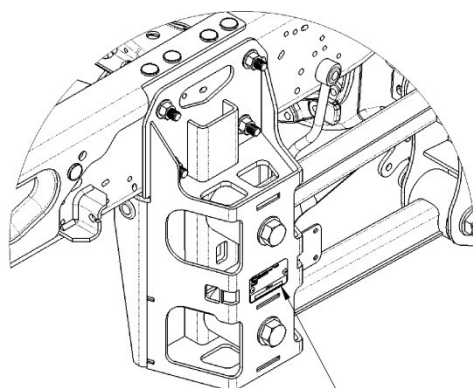
This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

LiquidSpring LLC has decided that a defect which relates to motor vehicle safety exists in a component in certain LS suspension systems installed on 2017 Ford F350, F450, and F550 chassis, and only suspension systems for the above chassis are included in the safety recall.

These suspension systems are typically installed on ambulances, shuttle buses, and other specialty vehicles. The affected system component is the rear brake banjo bolt. The bolt may have been incorrectly torqued during the brake line retrofit process at the suspension installation facility. Continued vehicle use in with the incorrect installation torque may result in partial or complete loss of rear service brakes which could cause damage to the chassis and/or other vehicles, and possibly result in a crash.

You are receiving this notice because records indicate that you may have purchased a vehicle equipped with an affected LS suspension system. LiquidSpring recommends that vehicle operator(s) be aware of any abnormal brake pedal feedback or reduced braking ability and that the rear brake banjo bolts should be inspected for any leakage and or looseness. If leakage or looseness is found, do not drive the vehicle or retighten the banjo bolt.

The affected suspension systems have a serial number range 2003591 – 2004154. The suspension system serial number may be found on the serial number plate located on the driver side front frame hanger of the suspension. See Figures 2 & 3 for the location and view of the serial number plate.



Serial Plate Location

Figure 2. Serial Plate Location



Figure 3. Serial Plate

If you have a Ford F350, F450, or F550 chassis equipped with a LiquidSpring suspension system within the above serial number range, please contact LiquidSpring to arrange service to have the rear brake banjo bolts replaced, free of charge.

The LiquidSpring contact information is as follows:

Phone: 765-474-7816 Ext. 1 for Customer Service - 8:00 a.m. – 5:00 p.m. EST

Email: service@liquidspring.com

If LiquidSpring fails or is unable to arrange service as described above without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to www.safercar.gov.

Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our sincere apology for any inconveniences that may result from replacing the rear brake banjo bolts.

Sincerely,



Dean F. Bartolone - President