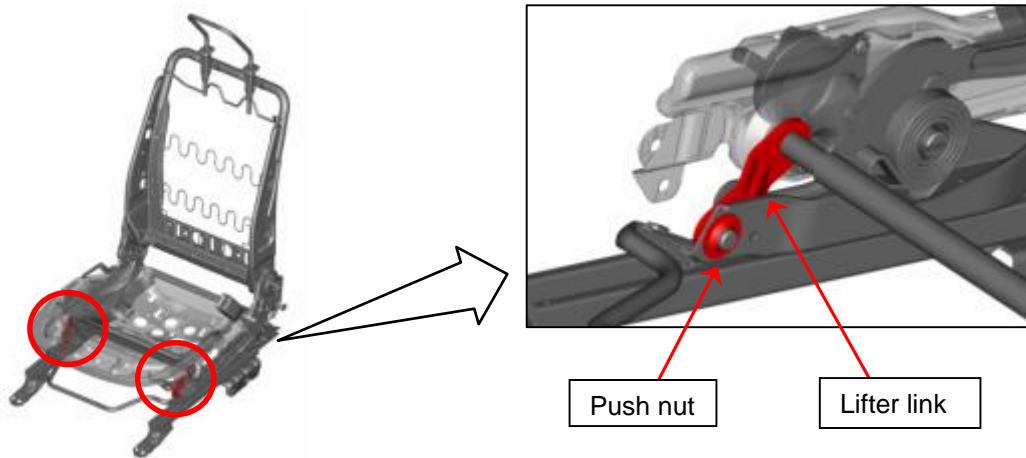


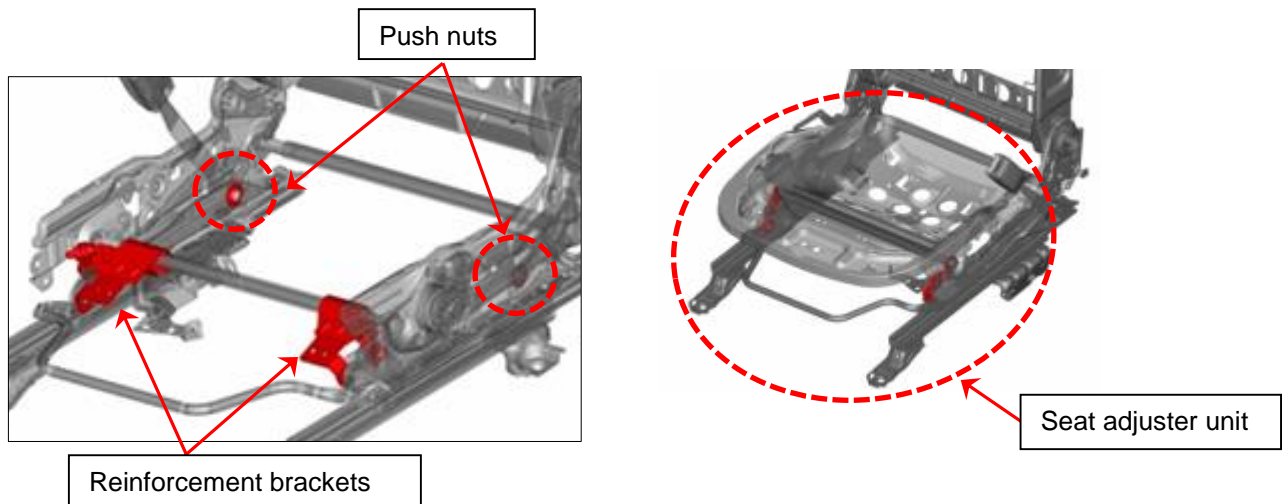
CONDITION OF CONCERN

On the driver seat of certain 2010-2011 Mazda3 and 2011 Mazda2 vehicles, the seat height adjustment lifter link may be cracked due to insufficient strength of the lifter link or the lifter link push nuts may be separated. If the vehicle continues to be used in this condition, the seat may exhibit an abnormal noise or rattling. In the worst case, the lifter link may be broken or detached from the seat frame, causing the seat to be inclined and the driver may not be able to maintain an appropriate driving position, increasing the risk of a crash.



Dealers are instructed to inspect the front lifter links for any crack or damage, and if no crack or damage exists in the lifter links, install reinforcement brackets on the lifter links, and increase the number of push nuts for the rear seat lifter links to two per lifter link.

If any crack or damage exists in the lifter link, the seat adjuster unit needs to be replaced with a modified one. The inspection and repair must be performed on all subject vehicles at no charge to the vehicle owners.



Please refer to the **Repair Procedure** document on MGSS for further details.

SUBJECT VEHICLES

Model	VIN range	Build Date Range
2010-2011 Mazda3	JM1 BL**** A1 100121 – 354737 JM1 BL**** B1 354775 – 399774	From October 7, 2008 through September 30, 2010
2011 Mazda2	JM1 DE**** B0 100038 – 110232	From May 14, 2010 through September 11, 2010

The asterisk symbol “*” can be any letter or number.

CUSTOMER NOTIFICATION

Mazda will notify U.S. customers by first class mail starting **April 8, 2017**.

PARTS INFORMATION

Description	Part number	Qty	Applicable model	Notes
Front Seat Bracket Kit	BGY5-57-59X	1	Mazda3 with Type 1 Link (Uniform Width)	Use only when lifter link does not have crack/damage. Components: - Seat brackets (black) (2 pcs) - Side plates (2 pcs) - LEG plate (2 pcs) - Push nuts (6 pcs) - Lock bolts (2 pcs), - Bolts (4 pcs)
	C5Y9-57-59X	1	Mazda2 (DE)	
Seat Bracket	D0YP-57-59X	1	Mazda3 and Mazda2 with Type 2 Link (Varying Width)	Necessary for all Mazda2 and most Mazda3 produced after March 15, 2010. Part not yet available – ETA update - August 2017. Silver in color. Components: - Seat brackets (silver) (2 pcs) To replace black seat brackets in the kit.
Seat Adjuster Unit	BBM4-88-H50A	1	Mazda3	Use only when lifter link has crack/damage. Failure rate is expected to be extremely low.
	BBP2-88-H50B (Mexico Only)	1		
	DR61-88-H50A	1	Mazda2	
Nylon Washer	D651-88-625	0-4	All	Only required if found to be missing during repair procedure
Campaign Label	9999-95-065A-06	1=50 labels	All	Obtain in Mazda e-Store (no charge)

WARRANTY CLAIM PROCESSING INFORMATION

NOTE:

- If the Nylon Washer is missing during repair procedure, claim as related part. See parts information above.
- If replacement of the seat adjuster unit was required and a clip or plastic cover was damaged during disassembly, claim as related part.

Mazda3 (BL) – US Market

	Inspection & Bracket Installation (Including push nut addition)	Seat Adjuster Unit Replacement (Including Inspection)
Warranty Type	R	R
Process Number	AH006A	AH006B
Symptom Code	99	99
Damage Code	99	99
Part Number Main Cause	BGY5-57-59X	BBM4-88-H50A
Quantity	1	1
Related Part / Qty*	D0YP-57-59X / 1	BBM4-88-1H5-02 / 1 B25H-88-244 / 1
Labor Operation Number	XXN22CRX	XXN22ARX
Labor Hours	0.5 hrs.	0.8 hrs.

() D0YP-57-59X can only be claimed with Type 2 seat lifter link.*

Mazda3 (BL) – Mexico Market

	Inspection & Bracket Installation (Including push nut addition)	Seat Adjuster Unit Replacement (Including Inspection)
Warranty Type	R	R
Process Number	AH006A	AH006B
Symptom Code	99	99
Damage Code	99	99
Part Number Main Cause	BGY5-57-59X	BBP2-88-H50B
Quantity	1	1
Related Part / Qty*	D0YP-57-59X / 1	BBM4-88-1H5-02 / 1 B25H-88-244 / 1
Labor Operation Number	XXN22CRX	XXN22ARX
Labor Hours	0.5 hrs.	0.8 hrs.

() D0YP-57-59X can only be claimed with Type 2 seat lifter link.*

Mazda2 (DE)

	Inspection & bracket Installation (Including push nut addition)
Warranty Type	R
Process Number	AH006A
Symptom Code	99
Damage Code	99
Part Number Main Cause	C5Y9-57-59X
Quantity	1
Related Part / Qty*	D0YP-57-59X / 1
Labor Operation Number	XXN22CRX
Labor Hours	0.5 hrs.

(* *D0YP-57-59X can only be claimed with Type 2 seat lifter link.*)

	Seat Adjuster Unit Replacement (Including Inspection)	Seat Adjuster Unit Replacement & Spring R&R (Including Inspection)
Warranty Type	R	R
Process Number	AH006B	AH006B
Symptom Code	99	99
Damage Code	99	99
Part Number Main Cause	DR61-88-H50A	DR61-88-H50A
Quantity	1	1
Related Parts / Qty	D651-88-1H5-02 / 1 H380-88-225 / 1 GJ6E-88-126 / 1	D651-88-1H5-02 / 1 H380-88-225 / 1 GJ6E-88-126 / 1
Labor Operation Number	XXN22ARX	XXN22BRX
Labor Hours	0.8 hrs.	0.9 hrs. <i>(0.9 hours paid if Mazda2 vehicle had TSB 09-043/12 Seat Rattle Noise previously performed)</i>

RENTAL CAR INFORMATION

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less in order to allow the next customer the same experience.

Rental Car Warranty Claim Information

	MCVP Vehicle Preferred	Rental Agency Vehicle
Warranty Type Code	N/A MCVP does not require claim submission	A
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-09-17BR
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for the number of days customer had rental car
Sublet Text		Number of days rental car was supplied to customer

Rental expenses exceeding the two-day limit will require prior DSM Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.