

# DAIMLER

## Defect Information Report

(Section 573.6)

***FL-731***

Date of Submission: ***Jan 19, 2017***

Manufacturer: Daimler Trucks North America LLC  
P.O. BOX 3849  
Portland, Oregon 97208

Type of Report: ☒ Safety Defect ☐ Non-Compliance

### Vehicle Information

Model Yr. Start: 2016 Model Yr. End: 2017

Make: Freightliner

Model: Business Class M2, 108SD and 114SD

Production Dates: Begin: 3/05/2015

End: 8/15/2016

### Descriptive Information:

Vehicles containing ICU3s instrument cluster with a dual display option built within the referenced build dates (subject vehicles).

Number potentially involved: 769 Estimated percentage of involve with defect: 100%

### Defect / Noncompliance Description

#### For this Defect/Noncompliance:

#### Describe the defect or noncompliance:

The effected vehicles have a left hand display that is installed by the OEM and a right hand display that is installed by the body builder, Fontaine Modification. Certain hardware and software incompatibilities between these two displays may result in the ICU3S becoming completely unresponsive until all power is removed. Functionality of the turn signals may also be affected.

#### If a noncompliance, provide the applicable FMVSS:

N/A

☐ Check if this recall only affects products in certain geographic regions.

#### Describe the safety risk:

If the ICU becomes unresponsive the turn signals may not function and could lead to a vehicle crash.

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If applicable, identify the manufacture of the defective or noncompliant component.

N/A

## Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:

November 2016 DTNA Compliance became aware of a potential issue and began an extensive investigation. January 2017 DTNA decided to initiate a voluntary recall campaign.

## Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

*The ICU3s dash clusters will be replaced with a new dash cluster that is compatible with the right hand cluster installed by Fontaine Modification. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.*

## Identify the Recall Schedule

Describe the recall schedule for notifications:

*Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.*

**Planned Dealer Notification Begin Date:** 03/19/2017

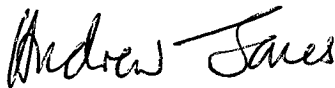
**Planned Dealer Notification End Date:** 03/19/2017

**Planned Owner Notification Begin Date:** 03/19/2017

**Planned Owner Notification End Date:** 03/19/2017

**Manufacture's identification code for this recall (if applicable):** FL-731

DTNA Representative;



Andy Jones  
Manager  
Compliance and Regulatory Affairs