

From: Client Services
Sent: Friday, September 08, 2017 8:02 AM
To:
Subject: Important Information for 2012 Vehicle Owners - Preview



Dear Fisker Karma Owner,

We are pleased to announce that Karma Automotive authorized service centers are now taking appointments to complete the Takata passenger-side airbag recall campaign. For the locations of our authorized service centers please visit <https://www.karmaautomotive.com/locator>

All owners in Zone A states* (per the database supplied to us by the Department of Motor Vehicles for cars originally sold or registered in southern U.S. states) should receive a detailed communication in the mail outlining next steps in this process in the coming weeks. Should you require a copy of this information via email or if you do not receive a printed copy of the letter in a timely manner, please contact us directly at clientservices@karmaautomotive.com

All vehicles originally sold and registered in Zones B and C are not recalled at this time. Upon further review, these Zones will be recalled by Takata in the 2019 calendar year. For more information and frequent asked questions about the Takata Airbag Recall Campaign, please visit our website at <https://www.karmaautomotive.com/campaigns>

Karma Automotive remains committed to our Model Year 2012 owners and we are happy to take any questions you might have regarding the content of the communication via email, or you can call us toll-free at (855) 288-6109 from 7:00 AM to 6:00 PM Pacific Time, Monday through Friday.

Best Regards,
Karma Automotive

Note *

Zone A: Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina and Texas

Zone B: Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, and West Virginia

Zone C: Alaska, Colorado, Connecticut, Idaho, Iowa, Maine, Massachusetts, Michigan, Minnesota, Montana, New Hampshire, New York, North Dakota, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin, and Wyoming

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