

Ford Motor Company Ford Customer Service Division P. O. Box 1904 Dearborn, Michigan 48121-1904

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330 TOWN CENTER DR STE 500 DEARBORN, MI 48126-2796

January 2018

## \* \* \* IMPORTANT SAFETY RECALL \* \* \* (PROGRAMA DE SEGURIDAD IMPORTANTE)

Safety Recall Notice 17S40 / NHTSA Recall 17V-767 Aviso de Revisión de Seguridad 17S40

2016 F-150 Ford Truck Your Vehicle Identification Number (VIN):

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, the seat track pivot link bolt securing the front seat

cushions may loosen and/or fall out.

What is the risk?

A front seat cushion with a missing pivot link bolt may experience increased movement in a crash and may not properly restrain occupants, increasing

the risk of injury.

What will Ford and your dealer do?

Ford Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labor). Parts are

anticipated to be available during the first quarter of 2018.

What should you do?

If you experience looseness in your driver or passenger power front seat or find the pivot link bolt on the floor, you should contact your dealer for service. When parts are available, Ford Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair.

What should you do? (continued)

If you do not already have a servicing dealer, you can access <a href="https://www.Fordowner.com">www.Fordowner.com</a> for dealer addresses, maps, and driving instructions.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention to this important matter.

Ford Customer Service Division